

Aberlea Veterinary Medicine

511 Memorial Blvd
Murfreesboro, TN 37129
615-410-7141

Hi there!

Dr. Lane, Madeline, Kate, and Margaret with Aberlea here.

We are pumped to know you're headed our way for your pet's veterinary visit.

We do things a little different around here and love talking about it. That said, it is our hope to help you know what to expect on days your pet is here for a well visit.

1) What to bring:

- Please bring your pet's most recent **POOP**. We need about the size of a grape, pecan, or other food item you want to envision. We know...gross, but this size helps us catch more of the parasites your pet may have AND helps us avoid sticking the plunger-thing into your pet's rear end all to get a sample that's too small. Win for your pet...win for better testing.

- Your pet's previous **RECORDS**. These are super important and help us formulate the best *plan* for your pet. We can spend more time on what your pet needs (and doesn't) today if we know what's happened in the past. Many folks have these on their phones or email, but if not you (and only you) can request the records be sent from your previous vet's office.

2) There are a couple of **ATTACHMENTS** in this email that explain the plans we use to establish a relationship between you and your pet and Aberlea. They help us convey our philosophy of what makes us unique and how we hope to deliver the most value to you. Nothing too fancy, easy to read and understand. Promise:)

One attachment relays our **Veterinary Life Planning** Program. It's how you can join up with us to get the greatest number of happy, pain-free years out of your pet's life.

The second option, known as **Light Planning**, breaks down your pet's Preventative Care Visit along with recommended visits for the rest of the year.

That said, we will be happy to explain the attachments when you arrive to help you make the best decision for your pet.

3) Housekeeping items:

- We are a small practice, and we intend to stay that way to better know you. That said...

NAIL TRIMS: we gladly trim nails only on puppies/kittens, under the influence of sedation, or (for free) anytime your pet is under anesthesia for a procedure. We empathize that many people want their pet's nails trimmed on a routine basis. However, our belief is that very few non-urgent events at the vet are more stressful to your pet than a nail trim while awake. And that is what we want to avoid the most. Additionally, this method keeps our team from avoidable bites, scratches, and head butts allowing us to be there for you instead of at our own doctor's office.

- Parking: You are welcome to park along either side of the building or behind. The stripes for the spots are a bit meh but believe it or not there are 14 spots at your disposal. We do not have permission to park anywhere in our neighbors' lots.

- Please stay off the front grass! It's not because we care about the grass. We don't at all. It's that Memorial Blvd is super busy, and we don't want your furry loved one getting squished!

Let us know if we can help with any questions. We are here to help!

Sincerely,

Dr. Lane, Madeline, Kate, and Margaret

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bark@vetlifeplanning.com